

Lancashire Combined Fire Authority Performance Committee

Meeting to be held on Wednesday 8 July 2026

North West Fire Control Quarter 4 Performance Report 2025-26

(Appendix 1 refers)

Contact for further information: Samantha Pink – Assistant Chief Fire Officer

Telephone Number: 07701211917

Executive Summary

This report provides Members with a summary of North West Fire Control's performance during Quarter 4 of 2025-26. As set out in the Executive Summary and supporting appendix, the report outlines performance against key operational measures, highlighting positive achievements, challenges and emerging trends, and provides assurance regarding the effectiveness, resilience and builds on continuous improvement of the control room service.

Recommendation

The Committee is asked to note and endorse the Quarter 4 performance report for North West Fire Control for 2025-26.

Information

As detailed in the executive summary the attached appendix paper and presentation provides members with data and narrative supporting the performance measures that North West Fire Control use to monitor and improve performance metrics. This has been completed by the Head of Operations at North West Fire Control.

Financial Implications

None.

Legal Implications

None.

Business Risk Implications

None.

Environmental Impact

None.

Equality and Diversity Implications

None.

Human Resource Implications

None.

Local Government (Access to Information) Act 1985**List of background papers**

None.

Appendix A: North West Fire Control Quarter 4 Performance Report 2025-26